

Oewel Luxury Jewellery ♦ Terms & Conditions

Oewel ("Oewel," "we," "well," & "us")

Introduction: These terms and conditions govern the use of the Oewel online luxury jewelry brand website and the purchase of products from it. By accessing the website and/or purchasing products, you agree to these terms and conditions.

- **Product Information:** Oewel strives to accurately display product information, including descriptions, images, and pricing. However, variations may occur, and we reserve the right to correct any errors or inaccuracies.
- **Ordering Process:** Orders placed on the Oewel website constitute an offer to purchase the selected products. We reserve the right to accept or reject orders at our discretion. Upon order acceptance, you will receive confirmation via email, indicating acceptance and providing details of the purchase.
- **Payment:** Payment for products must be made in full at the time of purchase. Oewel accepts various payment methods, as indicated on the website.
- **Shipping and Delivery:** Oewel aims to deliver products in a timely manner, subject to availability and any unforeseen circumstances. Delivery times may vary based on destination and shipping method. Oewel is not responsible for any delays or issues caused by third-party shipping carriers.
- **Refund and Cancellation Policies:** Refunds may be issued for eligible products within 20 days of receipt, subject to inspection and approval. To initiate a refund, please contact Oewel's customer service team for instructions. Cancellations are accepted within 48 hours of placing the order, provided the product has not yet been shipped. Oewel reserves the right to refuse refunds or cancellations for products that have been personalized or customized.
- **Intellectual Property:** All content on the Oewel website, including text, images, logos, and designs, is the property of Oewel and is protected by copyright and other intellectual property laws. Use of any content without express permission from Oewel is prohibited.
- **Privacy Policy:** Oewel respects your privacy and is committed to protecting your personal information. Please refer to our Privacy Policy for details on how we collect, use, and disclose your information.
- **Updates to Terms and Conditions:** Oewel reserves the right to update or modify these terms and conditions at any time without prior notice. It is your responsibility to review the terms and conditions periodically for changes.

By using the Oewel website and purchasing products, you acknowledge that you have read, understood, and agree to abide by these terms and conditions. If you have any questions or concerns, please contact us for assistance.

Privacy Policy:

1. Introduction:

a. This Privacy Policy governs the manner in which Oewel collects, uses, maintains, and discloses information collected from users of the Oewel website.

b. By accessing or using the Oewel website, you agree to the terms of this Privacy Policy.

2. Information Collection:

a. Oewel may collect personal identification information from users in various ways, including but not limited to when users visit the website, register on the website, place an order, subscribe to the newsletter, or fill out a form.

b. Personal identification information may include name, email address, mailing address, phone number, and payment information.

c. Oewel may also collect non-personal identification information about users whenever they interact with the website. Non-personal identification information may include browser name, type of computer, and technical information about users' means of connection to the website.

3. Use of Information:

a. Oewel may use personal information provided by users for the following purposes:

i. To process transactions and fulfill orders.

ii. To send periodic emails regarding order updates, promotions, and other relevant information.

iii. To improve customer service by responding to inquiries and providing support.

b. Oewel may use non-personal identification information for analytical purposes to understand how users interact with the website and to improve its functionality and user experience.

4. Protection of Information:

a. Oewel adopts appropriate data collection, storage, and processing practices and security measures to protect against unauthorized access, alteration, disclosure, or destruction of users' personal information.

b. Sensitive and private data exchange between the website and its users occurs over a secure SSL-encrypted communication channel and is encrypted and protected with digital signatures.

5. Sharing of Information:

a. Oewel does not sell, trade, or rent users' personal identification information to others.

b. Oewel may share generic aggregated demographic information not linked to any personal identification information regarding visitors and users with its business partners, trusted affiliates, and advertisers for the purposes outlined above.

6. Third-Party Websites:

a. Users may find advertising or other content on the Oewel website that links to the sites and services of Oewel's partners, suppliers, advertisers, sponsors, licensors, and other third parties.

- b. Oewel does not control the content or links that appear on these sites and is not responsible for the practices employed by websites linked to or from the Oewel website.
- c. Browsing and interaction on any other website, including websites that have a link to the Oewel website, are subject to that website's own terms and policies.

7. Changes to this Privacy Policy:

- a. Oewel has the discretion to update this Privacy Policy at any time.
- b. Users are encouraged to check this page frequently for any changes to stay informed about how Oewel is helping to protect the personal information collected.
- c. Users acknowledge and agree that it is their responsibility to review this Privacy Policy periodically and become aware of modifications.

8. Acceptance of Terms:

- a. By using the Oewel website, users signify their acceptance of this Privacy Policy.
- b. If users do not agree to this Privacy Policy, they should not use the Oewel website.

This Privacy Policy was last updated on 25.04.2024.